

Volenski, Dina

1.4 #2

From: Hawks, David@CALFIRE <David.Hawks@fire.ca.gov>
Sent: Wednesday, November 07, 2018 1:12 PM
To: Cone, Rob
Cc: Reinbold, Eric;Borgman, Anthony;Curtis Lawrie
Subject: Re: PG&E's Public Safety Power Shutoff (PSPS) messaging for today, Wednesday, 11/7/2018 at 1200 hrs. **POSSIBLE PUBLIC SAFETY POWER SHUTOFF SCHEDULED FOR THURSDAY NOVEMBER 8,2018**

Rob

Can you add Eric,Tony and Curtis to your emails. They are cc in this email. Thank you.

Take care,

David Hawks, Division Chief

CAL FIRE/Butte County/Paradise Fire

North Division Operation

Cellular: (530) 370-0928

Email: David.Hawks@fire.ca.gov

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----- Original message -----

From: "Cone, Rob" <RCCZ@pge.com>

Date: 11/7/18 11:58 AM (GMT-08:00)

To: "Weaver, Michael" <MWWB@pge.com>, "Kendall, Mark@CALFIRE" <Mark.Kendall@fire.ca.gov>, "Erwin, John@CALFIRE" <John.Erwin@fire.ca.gov>

Cc: CALFIRE Northern Region Unit Chiefs <Unit.Chiefs.Northern@fire.ca.gov>, CALFIRE Northern Region Unit Duty Chiefs <NorthernOperationsChiefs@fire.ca.gov>, CALFIRE CNR OCC Staff <CNR.occStaff@fire.ca.gov>, "Millar, Jeff" <JN19@pge.com>, "Perdue, Pamela" <PSP6@pge.com>, "Smith, Kevin" <K6SP@pge.com>, "Lee, Jeff" <J6LY@pge.com>, "Wickham, Jim" <JPWQ@pge.com>, "Maskarich, Michael" <M11B@pge.com>, pursueitconsulting@gmail.com, "Pinto, Cecile" <CBR6@pge.com>, "Rodriguez, Richard" <RCRU@pge.com>, "Wilson, Joe (Public Affairs)" <J8WE@pge.com>, "Sanders, Brandon" <BLSY@pge.com>, john.lord@ssvems.com, "Flannery, Joseph -FS" <jflannery@fs.fed.us>, "Ilano, Eli -FS" <eilano@fs.fed.us>, dale.carnathan@lakecountyca.gov, Dunsmoor <cdunsmoor@buttecounty.net>, HPowers@placer.ca.gov, smurphy02@fs.fed.us, "Erwin, John@CALFIRE" <John.Erwin@fire.ca.gov>, john.gulserian@co.nevada.ca.us, oes@co.nevada.ca.us, "Twohey, Kevin" <kevin.twohey@countyofnapa.org>, christopher.godley@tetrattech.com, aflora@clearlake.ca.us, brian.martin@lakecountyca.gov, "Ch700, Fd@yahoo" <fdchf700@yahoo.com>, brasmussen@lakeportpolice.org, taylor.morrison@sen.ca.gov, gfolson@clearlake.ca.us, "Hernandez, Herman" <HGH8@pge.com>, "Bottari, Brian" <B3BA@pge.com>, "Bryan, Scott@YubaCounty" <sbryan@co.yuba.ca.us>, Dean Eichelmann <Dean.Eichelmann@lakecountyca.gov>, "Russell, Troy A -FS" <troyrussell@fs.fed.us>, awhite@clearlakepd.org

Subject: PG&E's Public Safety Power Shutoff (PSPS) messaging for today, Wednesday, 11/7/2018 at 1200 hrs.

****POSSIBLE PUBLIC SAFETY POWER SHUTOFF SCHEDULED FOR THURSDAY NOVEMBER 8,2018****

As of 11 a.m., on Wednesday, Nov. 7, 2018

- Nothing is more important than the safety of our customers and the communities we serve.
- PG&E began notifying select customers Tuesday, Nov. 6, in portions of nine counties that the company may proactively turn off power for safety as part of a Public Safety Power Shutoff event. We will continue to notify impacted customers today. Those notifications are expected to continue Wednesday.

- Starting Tuesday (Nov. 7), PG&E began sending automated voice messages, texts and emails to select customers alerting them to a potential power shutoff. This action is based on localized weather forecasts calling for wind gusts up to 25 miles per hour overnight Wednesday into Thursday.
- PG&E is notifying approximately 70,000 customers spread across nine counties that it could take the action of turning off the power for safety in the early hours of Thursday (Nov. 8).
- Due to forecasted high winds and dry vegetation, PG&E may temporarily turn off power in portions of the following communities:
 - Butte County (including Berry Creek, Chico, Forest Ranch, Magalia, Oroville, Paradise)
 - Lake County (including Clearlake Oaks, Cobb, Hidden Valley Lake, Kelseyville, Middletown)
 - Napa County (including Angwin, Pope Valley, St. Helena)
 - Nevada County (including Grass Valley, Nevada City, North San Juan)
 - Placer County (including Colfax, Foresthill, Alta)
 - Plumas County (including La Porte)
 - Sierra County (including Downieville, Sierra City)
 - Sonoma County (only portions of unincorporated northeast Sonoma County)
 - Yuba County (including Brownsville, Dobbins, Camptonville)
- We currently estimate that this PSPS event may impact 3,100 miles of our electric grid. To add context, that's the same distance as driving from San Francisco to Boston.
- We know how much our customers rely on electric service and the impacts these events can have on them, their families and communities – including groceries and medical equipment. We only consider temporarily turning off power in the interest of safety and as a last resort during extreme weather conditions to reduce the risk of wildfire.
- Factors that PG&E considers when deciding to initiate a Public Safety Power Shutoff included strong winds, very low humidity levels, critically dry vegetation and on-the-ground observations by our crews.
- To prepare for a coordinated response, on Tuesday, Nov. 6 PG&E activated its Emergency Operations Center (EOC) in San Francisco.
- PG&E is working closely with first responders and state and local agencies to keep them apprised of our response to the evolving weather conditions.
- On Wednesday, Nov. 7, PG&E plans to open five local Emergency Centers in Humboldt, North Bay, North Valley, Sacramento and Sierra divisions.
- We want to thank our customers in advance for their patience and understanding during this extraordinary weather event.
- As we prepare to take this step for safety, we are contacting customers directly and provided early warning notification, when and where possible, via automated calls, texts, and emails.
- To ensure word has reached customers most vulnerable in a power shutoff, we are deploying up to 110 employees to knock on their doors. These customers include those who have enrolled in our Medical Baseline program.
- We are urging customers to update their contact information at pge.com/mywildfirealerts so we can keep them informed as the situation develops.

- We are encouraging customers we've notified to take steps NOW to prepare their families, homes and businesses for the possibility of a power shutoff.

Weather

- Breezy to gusty northeast winds are expected late Wednesday through Thursday primarily in the Sacramento Valley, western slopes of northern Sierra and North Bay hills.
- The National Weather Service has issued Red Flag Warnings for a combination of gusty winds and low humidity from Wednesday night through Friday morning across vast portions of Northern California.
- A Public Safety Power Shutoff will only be done as a last resort during the most extreme fire danger conditions.
- If we need to turn off power for safety, we will attempt to contact customers in advance, when and where possible, and provide updates until power is restored.
- There has been no substantial rain in the Red Flag Warning areas since early spring and no significant rain since the last time we conducted a PSPS in October.
- PG&E has a plan to deal with these extreme weather events. We want our customers and communities to have plans too and be ready to execute them.
- We are encouraging customers to take steps NOW to prepare their families, homes and businesses for the growing threat of extreme weather and the threat of wildfires.
- In response to evolving weather and potential extreme fire danger, PG&E may proactively shut off power for safety to select customers in portions of the following counties: Butte, Lake, Napa, Nevada, Placer, Plumas, Sierra, Sonoma and Yuba.
- We will have greater details on which portions of these counties might be impacted as our meteorology team issues updated weather reports.
- We have contacted first responders and local officials in these areas to let them know about the potential for this public safety need.
- Importantly, no single factor will determine a Public Safety Power Shutoff. PG&E takes into consideration a combination of many criteria when making such a decision. The criteria include:
 - A Red Flag Warning declared by the National Weather Service
 - Low humidity levels, generally 20 percent and below
 - Sustained winds of 20 to 25 mph and wind gusts of 40 to 45 mph
 - Site-specific conditions such as temperature, terrain and local climate
 - Condition of dry fuel on the ground and live vegetation (moisture content)
 - On-the-ground, real-time observations from PG&E field crews

How are we communicating with customers and communities we serve:

- As we prepare to take this step for safety, we are contacting customers directly and provided early warning notification, when and where possible, via automated calls, texts, and emails.
- To ensure word has reached customers most vulnerable in a power shutoff, we are sending up to 110 employees to their homes whenever possible. These customers include those who have enrolled in our Medical Baseline program.

- We are urging customers to update their contact information at pge.com/mywildfirealerts so we can keep them informed of developments during this extreme weather event.
- We are communicating with select customers in these affected areas this afternoon: **Customers in portions of: Butte, Lake, Napa, Nevada, Placer, Plumas, Sierra, Sonoma and Yuba**
- Once conditions are deemed safe, crews will work safely and as quickly as possible to restore power to customers.
- After the first PSPS event in October, PG&E had to inspect 3,400 miles. For some perspective, that's the distance from San Francisco to NYC and back 1/3 of the way.
- We have met with local civic and community leaders, first responders and other public safety authorities to discuss how we are coordinating on providing information to customers in the event we need to turn off power in the interest of safety, as a last resort during extreme weather conditions.
- We are coordinating with local authorities and providing additional updates to customers through social media, local news, radio, and the pge.com website.
- PG&E has a plan and encourages our customers to have a plan too:
 - Consider securing backup generation that could be used in the event of an outage to power critical devices in the event of an extended outage due to extreme weather or natural disasters.
 - Build and restock an emergency supply kit with flashlights, fresh batteries and first aid supplies to last a week.
 - Create and practice an emergency plan. Make sure all employees know what to do by practicing the plan several times.
 - Make sure any company vehicles have a full tank of gas or stay charged.
 - More information to help customers prepare a plan is available at pge.com/wildfiresafety.
- As part of our Public Safety Power Shutoff Program, we've reached out to customers who are served by PG&E electric lines that run through extreme fire-threat areas. Your business or residence is served by one of these lines.
- If you need help to understand this important message in languages other than English, please call for Chinese 1-800-893-9555, Spanish 1-800-660-6789 or Vietnamese 1-800-298-8438.
- We will ensure that sensitive customers that have medical conditions are notified via available various channels, including door-knocks by our employees. They can also call 1-800-743-5000.
 - We recently announced our Community Wildfire Safety Program as an additional precautionary measure to help reduce wildfire risks and strengthen our communities for the future.
 - More information to help you prepare a plan is available at pge.com/wildfiresafety, but here are a few tips:
 - Build and restock an emergency supply kit with flashlights, fresh batteries and first aid supplies to last a week.
 - Store emergency water and food in portable, waterproof containers in an easy-to-locate place.
 - Create and practice an emergency plan. Make sure all your employees and family members know what to do by practicing the plan several times.
 - Make sure any vehicles have a full tank of gas or stay charged.

- Due to forecasted high winds and dry vegetation, PG&E may temporarily turn off power in portions of the following communities:
 - Butte County (including Berry Creek, Chico, Forest Ranch, Magalia, Oroville, Paradise)
 - Lake County (including Clearlake Oaks, Cobb, Hidden Valley Lake, Kelseyville, Middletown)
 - Napa County (including Angwin, Pope Valley, St. Helena)
 - Nevada County (including Grass Valley, Nevada City, North San Juan)
 - Placer County (including Colfax, Foresthill, Alta)
 - Plumas County (including La Porte)
 - Sierra County (including Downieville, Sierra City)
 - Sonoma County (only portions of unincorporated northeast Sonoma County)
 - Yuba County (including Brownsville, Dobbins, Camptonville)

Communicating with Customers and Communities

- Nothing is more important than the safety of our customers and the communities we serve.
- Public Safety Power Shutoff is part of PG&E's Community Wildfire Safety Program to reduce wildfire risks and strengthen our communities for the future.
- We know how much our customers rely on electric service, and we consider temporarily turning off power only in the interest of safety, and as a last resort during the most extreme weather conditions.
- As we prepare to take this safety measure, we contact customers directly and provide early warning notification, when and where possible, via automated calls, texts, and emails.
- PG&E began outreach Tuesday (Nov. 6) to customers in portions of the North Valley, North Bay and Sierra Foothills to notify them of the potential for a Public Safety Power Shutoff.
- To ensure our contact efforts are successful, we urge customers to update their contact information at pge.com/mywildfirealerts so we can keep them informed.
- We encourage customers to take steps NOW to prepare their families, homes and businesses for the growing threat of extreme weather and the threat of wildfires.
- We have contacted first responders in affected areas to let them know about this potential safety need.
- We have met with local civic and community leaders and other public-safety authorities to discuss providing information to customers if we need to turn off power in the interest of safety, as a last resort during extreme weather conditions.
- We continue to coordinate with local authorities and provide additional updates through social media, local news, radio and the pge.com website.
- As part of these preparedness efforts, PG&E has asked customers to:
 - Learn whether their home or business is in or near a high fire-threat area on the CPUC High Fire-Threat District map. Customers also can visit pge.com/wildfiresafety to enter their address and find out if their home or business is served by an electric line that may be turned off for safety during high wildfire threats.
 - Update their contact information at pge.com/mywildfirealerts or by calling 1-866-743-6589 during normal business hours. PG&E will use this information to alert customers in advance of turning off their electric service for safety, when and where possible.
 - Prepare for and practice an emergency plan to keep themselves, their families and/or employees emergency-ready and safe during an outage. Keep in mind family members who are elderly,

younger children and pets. Information and tips including a safety plan checklist are available at pge.com/wildfiresafety.

- Customers may be directed to call the PG&E Contact Center at 1-800-743-5000 for more information.
- If you need help to understand this important message in languages other than English, please call for Chinese 1-800-893-9555, Spanish 1-800-660-6789 or Vietnamese 1-800-298-8438.

Vulnerable customers

- We have taken extra steps to notify customers enrolled in the Medical Baseline program via available channels, including sending PG&E employees to knock on these customers' doors. Customers may also call 1-800-743-5000 for more information.
- In addition to calls, texts and emails, PG&E sent employees to knock on medical baseline customers' doors if we were not able to make positive contact through the other channels.
- We know how important electric service is to our customers, especially those who depend on electricity for critical life-sustaining equipment.
- If the customer has a backup generator, we encourage them to do a safety check and make sure they have enough fuel to last a few days.
- Customers should keep emergency numbers on hand, and check with local authorities regarding available resources.
- We advise all customers to call 911 immediately if a family member experiences a medical emergency.

Restoration:

- We will only restore power when we are certain it is safe to do so.

Here are the steps to restoration:

- **Weather All-Clear**
 - After the extreme weather has passed and it's safe to do so, our crews can go into the field to begin patrols and inspections.
- **Patrol and Inspect**
 - **After the extreme weather has passed and it is safe to do so, our crews will work to visually inspect each and every mile of our power lines to look for potential weather-related damage to the lines, poles and towers. This is done by vehicle, foot and air.**
 - **Visual inspections are necessary since circuit breakers, reclosers and fuses that are typically used to help detect any potential damage from a weather event like a winter storm is also de-energized during a Public Safety Power Shutoff for safety reasons.**
 - There are many challenges we face during inspections:
 - Some locations require workers to travel on narrow access roads. In locations with no vehicle access, crews might need to hike in remote and mountainous areas to inspect equipment.
 - At night, we can't fly helicopters for visual inspections.
- **Isolate and Repair Damaged Equipment**
 - Where equipment damage is found, crews will work to isolate the damaged area from the rest of the system so other parts of the system can be restored.
 - Where equipment damage is found, crews work safely and as quickly as possible to make repairs.
- **Restoration**

- Once the poles, towers and lines are deemed safe to energize, a call is made to the PG&E Control Center to complete the energization process.
- Power is then restored to customers.
- **Customer Notification**
 - Customers are notified that power has been restored.
- There are many challenges we face during inspections to help ensure the safety of our equipment, which can impact the timing of restoration.
 - Some locations require workers to travel on narrow access roads. In locations with no vehicle access, crews might need to hike in remote and mountainous areas to inspect equipment.
 - At night, we can't fly helicopters for visual inspections.
 - The safety of our crews is paramount. PG&E crews will work 16-hour days and well into the night to continue restoring power in communities where we proactively turned it off to reduce the risk of wildfire.

Emergency Preparedness

- PG&E has a plan and encourages our customers to have a plan, too. More information to help you prepare a plan is available at pge.com/wildfiresafety, but here are a few tips:
 - Have a personal or family emergency plan
 - Know how to manually open garage doors
 - Make sure smoke alarms and fire extinguishers ready
 - Keep emergency food and water on hand
 - Use battery-operated flashlights, and not candles, due to the risk of fire
 - Keep important phone numbers, such as numbers of hospitals, fire departments, police, friends and relatives in a convenient location

Unplug or turn off all electric appliances to avoid overloading circuits and to prevent fire hazards when power is restored

Rob Cone

Public Safety Specialist
 Emergency Preparedness & Public Partnerships
 Pacific Gas and Electric Company
 11239 Midway
 Chico, CA 95928
 530-228-7851
RCCZ@pge.com

From: Cone, Rob

Sent: Tuesday, November 06, 2018 6:46 PM

To: Weaver, Michael <MWWB@pge.com>; Kendall, Mark@CALFIRE <Mark.Kendall@fire.ca.gov>

Cc: CALFIRE Northern Region Unit Chiefs <Unit.Chiefs.Northern@fire.ca.gov>; CALFIRE Northern Region Unit Duty Chiefs <NorthernOperationsChiefs@fire.ca.gov>; CALFIRE CNR OCC Staff <CNR.occStaff@fire.ca.gov>; Millar, Jeff <JN19@pge.com>; Perdue, Pamela <PSP6@pge.com>; Smith, Kevin <K6SP@pge.com>; Lee, Jeff <J6LY@pge.com>; Wickham, Jim <JPWQ@pge.com>; Maskarich, Michael <M11B@pge.com>; pursueitconsulting@gmail.com; Pinto, Cecile <CBR6@pge.com>; Rodriguez, Richard <RCRU@pge.com>; Wilson, Joe (Public Affairs) <J8WE@pge.com>; Sanders, Brandon <BLSY@pge.com>; john.lord@ssvems.com; Flannery, Joseph -FS <jflannery@fs.fed.us>; Ilano, Eli -FS <eilano@fs.fed.us>; dale.carnathan@lakecountycal.gov; Dunsmoor, Cindi <CDunsmoor@buttecounty.net>;

HPowers@placer.ca.gov; HGH8@pge.com <H6H8@pge.com>; smurphy02@fs.fed.us; john.erwin@fire.ca.gov; john.gulserian@co.nevada.ca.us; oes@co.nevada.ca.us; kevin.twohey@countyofnapa.org; christopher.godley@tetrattech.com; aflora@clearlake.ca.us; brian.martin@lakecountyca.gov; fdchf700@yahoo.com; brasmussen@lakeportpolice.org; taylor.morrison@sen.ca.gov; gfolson@clearlake.ca.us; Bottari, Brian <B3BA@pge.com>

Subject: RE: PG&E's Public Safety Power Shutoff (PSPS) messaging for today, Tuesday, 11/6/2018 at 1800 hrs.

****POSSIBLE PUBLIC SAFETY POWER SHUTOFF SCHEDULED FOR THURSDAY NOVEMBER 8,2018****

All,

Attached above, are the current maps for areas that could be affected by the PSPS scheduled for Thursday 11-8-2018.

Rob Cone

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From: Cone, Rob

Sent: Tuesday, November 06, 2018 5:56 PM

To: Weaver, Michael <MWWB@pge.com>; Kendall, Mark@CALFIRE <Mark.Kendall@fire.ca.gov>; 'smurphy02@fs.fed.us' <smurphy02@fs.fed.us>; 'john.erwin@fire.ca.gov' <john.erwin@fire.ca.gov>

Cc: CALFIRE Northern Region Unit Chiefs <Unit.Chiefs.Northern@fire.ca.gov>; CALFIRE Northern Region Unit Duty Chiefs <NorthernOperationsChiefs@fire.ca.gov>; CALFIRE CNR OCC Staff <CNR.occStaff@fire.ca.gov>; Millar, Jeff <JN19@pge.com>; Perdue, Pamela <PSP6@pge.com>; Smith, Kevin <K6SP@pge.com>; Lee, Jeff <J6LY@pge.com>; Wickham, Jim <JPWQ@pge.com>; Maskarich, Michael <M11B@pge.com>; pursueitconsulting@gmail.com; Pinto, Cecile <CBR6@pge.com>; Rodriguez, Richard <RCRU@pge.com>; Wilson, Joe (Public Affairs) <J8WE@pge.com>; Sanders, Brandon <BLSY@pge.com>; 'john.lord@ssvems.com' <john.lord@ssvems.com>; Flannery, Joseph -FS <jflannery@fs.fed.us>; Ilano, Eli -FS <eilano@fs.fed.us>

Subject: PG&E's Public Safety Power Shutoff (PSPS) messaging for today, Tuesday, 11/6/2018 at 1800 hrs. ****POSSIBLE PUBLIC SAFETY POWER SHUTOFF SCHEDULED FOR THURSDAY NOVEMBER 8,2018****

All,

SUBJECT: PG&E Safety Alert: Extreme weather conditions and high fire-danger may cause temporary power shutoff for safety (Notification on Tuesday, November 6)

Extreme weather conditions and high fire-danger are forecasted within your area, beginning early **Thursday morning, November 8**. Conditions and timing could change. These conditions may cause power outages in your community. To protect public safety, PG&E may also temporarily turn off power. We will be reaching out to customers asking that they prepare emergency plans and supplies. We continually monitor conditions, as extreme weather threats can change quickly. If we do need to turn off power for safety, we will attempt to send another notice prior to shutting off power. And we will work to restore power as soon as it is safe to do so. More information is available at pge.com/wildfiresafety or by calling 1-800-PGE-5002. Thank you.

Below is our most recent messaging to our agency cooperators concerning the possibility of a Public Safety Power Shutoff (PSPS) event for Thursday, November 8, 2018.

The below noted information includes the cities and communities by county and Fire Index Areas that may be affected by this possible PSPS event.

- 175 LAKE Adams, Anderson Springs, Bonanza Springs, Castle Rock Springs, Clearlake, Clearlake Oaks, Clearlake Riviera, Cobb, Finley, Glenhaven, Harbin Springs, Hidden Valley Lake, Hobergs, Kelseyville, Lakeport, Lower Lake, Middletown, North Lakeport, Pepperwood Grove, Pine Grove, Soda Bay, Spring Valley, Upper Lake, Whispering Pines
- 175 NAPA Aetna Springs, Angwin, Berryessa, Deer Park, Knoxville, Moskowite Corner, Napa Soda Springs, Pope Valley, Spanish Flat
- 280 BUTTE Bangor, Butte Creek Canyon, Cherokee, Cohasset, Concow, Forest Ranch, Hurleton, Magalia, Nimshew, Oregon City, Paradise, Parkhill, Rackerby, Richardson Springs, Wyandotte, Yankee Hill
- 282 BUTTE Berry Creek, Brush Creek, Clipper Mills, Feather Falls, Forbestown, Old Forbestown, Robinson Mill
- 282 YUBA Challenge, Strawberry Valley, Woodleaf, Yuba Foothills
- 282 PLUMAS LaPorte
- 330 NEVADA Alta Hill, Alta Sierra, Birchville, Boston Ravine, Bridgeport, Cedar Ridge, Cherokee, Chicago Park, French Corral, Glenbrook, Gold Flat, Grass Valley, Hills Flat, Lake City, Nevada City, North Columbia, North San Juan, Peardale, Red Dog, Rough and Ready, Spring Hill, Sunset View, Sweetland, Union Hill, You Bet
- 330 SIERRA Alleghany, Downieville, Goodyear's bar, Sierra City
- 330 PLACER Alta, Baxter, Cape Horn, Casa Loma, Dutch Flat, Eden Valley, Foresthill, Gold Run, Hughes Mill, Iowa Hill, Magra, Michigan Bluff, Monte Vista, Pinecroft, Shady Glen, Towle, Yankee Jims
- 330 YUBA Brownsville, Dobbins, Oregon House

Thank you and please contact me or your local Public Safety Specialist if you have any questions,

Rob Cone

Public Safety Specialist

Emergency Preparedness & Public Partnerships

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